



Policy Wording



Notices

Introduction

Thank you for choosing FlyCovered Annual UAS Insurance.

This document, the **schedule** and any **endorsements** make up **your policy**. **You** should read these documents carefully and make sure that they meet **your** needs. It is important that:

- you check that the sections of coverage you have requested are included in this policy;
- you comply with your duties under each section and under this policy as a whole. Failure to comply with the terms of this policy may result in your claim being refused or reduced where that claim has been affected by your failure to comply.

You should regularly review **your** cover to ensure that it is adequate and continues to meet **your** needs.

You can access all details of your insurance including your insurance documents through your FlyCovered account at www.flycovered.com. To log into your account you will require your account password, your postcode and your email address.

Defined Terms

Certain words or phrases in this **policy** have specific meaning as defined within this **policy** and wherever these words appear in bold in this **policy** the defined meanings shall apply. These defined words or phrases can be found under the Definitions section of this **policy**. Headings are inserted for the purpose of convenient reference only and are not to be considered part of this **policy**.

Understanding this Policy

You must read this **policy** in its entirety as conditions, exclusions and other limitations apply.

The **policy** is made up of different classes of insurance, which are set out in separate **sections** of this **policy** with specific terms applying to each **section** separately in addition to general terms applying to all the **sections**. The cover **you** have purchased or not purchased under this **policy** is shown in the **schedule**.

Your attention is also drawn to the warranties contained in this **policy** (see the Warranties applicable to this Policy **section**).

If you think there is a mistake in or a change needs to be made to this policy, then this can be done by advising the insurer via your FlyCovered account at www.flycovered.com where you will require your account password, your postcode and your email address to log into your account, by telephone on 0345 519 4678 or by email to info@flycovered.com

How to make a Claim

In the event of a claim or **occurrence** or incident or circumstances likely to give rise to a claim, please refer to Claims Notification, General Condition 7.

There are further obligations imposed on **you** under this **policy** in respect of claims, **occurrences** or incidents or circumstances likely to give rise to a claim. These can be found under the General Conditions **section** of this **policy** and where applicable, other **sections** of this **policy**.

Questions and Concerns about this Policy and how to make a Complaint

The **insurer's** aim is to ensure that all aspects of **your** insurance are dealt with promptly, efficiently and fairly. At all times the **insurer** is committed to providing **you** with the highest standard of service.

If **you** have any questions or concerns about this **policy**, the servicing of it or the handling of a claim (or claims) under it, **you** should, in the first instance contact:

3XD Limited PO Box 672 Longridge Preston Lancashire PR3 8AD

telephone: 0345 519 4678 fax: 0345 838 8826 email: info@flycovered.com

stating the nature of **your** enquiry along with the policy number as shown in the **schedule** and, if applicable, claim(s) references.

In the event that **you** are dissatisfied and/or have a complaint **you** can refer the matter to the **insurer** by contacting:

The Complaints' Team, Tokio Marine Kiln

address: 20, Fenchurch Street, London EC3M 3BY

telephone: +44 (0) 20 7886 9000

e-mail: complaints@tokiomarinekiln.com

If **you** are not satisfied with the **insurer's** response, **you** may refer to Lloyd's by contacting:

The Complaints' Team, Lloyd's

address: One Lime Street, London EC3M 7HA

telephone: +44 (0) 7327 5693 e-mail: complaints@lloyds.com facsimile: +44 (0) 7327 5225

website: www.lloyds.com/complaints

Details of Lloyd's complaints' procedures are set out in a leaflet "Your Complaint – How Can We Help" available at www.lloyds.com/complaints.

If **you** remain dissatisfied after Lloyd's has considered the matter, **you** may be able to refer the complaint to the United Kingdom's Financial Ombudsman Service (FOS) by contacting:



The FOS

address: Exchange Tower, London E14 9SR

telephone: 0800 0234 567 (calls are free from fixed

lines in the United Kingdom),

or 0300 1239 123 e-mail: complaint.info@financial-

ombudsman.org.uk

The FOS will deal with complaints from insureds who are private individuals or small or medium sized businesses or charities or trusts. Not all businesses, charities or trusts are eligible to complain to the FOS; your eligibility to complain to the FOS will depend on the size of the business, charity or trust. To check if you are eligible you can refer to the FOS using the contact details immediately above.

Making a complaint does not affect **your** right to take legal action; however, the FOS will not adjudicate on any cases where litigation has commenced.

If **you** have purchased this insurance online **you** can also make a complaint through the European Union's online dispute resolution (ODR) platform. The website for the ODR platform is: http://ec.europa.eu/odr.

Data Protection Statement

For the purposes of this Notice only, "we/us/our" means the insurer, the administrator and any agents. You/your means the insured, and anyone who provides data to the administrator, or who is or becomes insured by us under this policy.

The security of data is very important to **us**, which **we** will handle with all appropriate security measures. **We** will collect and process data (including personal information) about any person insured under this **policy** for **our** administration, the handling of claims and the provision of customer services, and may share it with related entities and with trusted service providers and agents such as lawyers, as well as other parties such as anti-fraud databases, subject to proper instruction and control. **Our** handling of data is consistent with the core necessary personal data uses and disclosures set out in the London Insurance Market Core Uses Information Notice which **you** should review.

All data may be used by **us** for generic risk assessment and modelling purposes but will not be used or passed to any other party for marketing products or services without **your** express consent. All data provided by **you** about other people to be insured, such as family, friends or other associates, must be with their permission. It is **your** responsibility to inform them about **our** use of their data.

Data will not be retained for longer than necessary and will be deleted within 7 years after expiry of this **policy**, unless it is further required for legal or regulatory reasons. **You** have a number of rights in relation to the data, including the right to request a copy of the information, to correct any inaccuracies and in certain circumstances to have it deleted. Data

transferred outside the European Economic Area will have equivalent protection.

If further information is required as to how data is processed, or as to the exercise of any rights under any data privacy laws, **you** should contact the **administrator**.

If **you** are not satisfied with the way in which any personal data has been managed, **you** may complain to the Information Commissioner's Office at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

telephone: 0303 123 1113 (local rate) or 01625

545 745 (national rate)

email: casework@ico.org.uk

Insurance Premium Tax

The premium payable under this **policy** may be subject to compulsory Insurance Premium Tax, which shall be payable by **you** at the appropriate rate. The applicable Insurance Premium Tax is shown in the **schedule** and/or on the applicable premium debit note(s)/invoice(s).

In the event that the rate or application of Insurance Premium Tax changes during the **period of insurance** and any premium payable during the **period of insurance** is subject by law to such change or application, then that premium payable shall incorporate such change or application.

Law and Jurisdiction

This **policy** shall be governed by the laws of England and Wales and subject to the exclusive jurisdiction of the courts of England and Wales.

Language

The language of this **policy** shall be English.

Telephone Call Recording

For **your** and the **insurer's** joint protection and for the use of quality control and staff training, telephone calls may be recorded and/or monitored by the **administrator**.

Trading Sanctions/Restrictions

The **insurer** shall not provide any benefit under this **policy** to the extent of providing cover, payment of any claim or the provision of any benefit where doing so would breach any sanction, prohibition or restriction imposed by law or regulation.

Disclosure and Accuracy of Information

You must take care to give accurate and complete information relating to the insurance provided by this **policy**.



If you become aware that the information you have given to the insurer via the administrator is inaccurate or incomplete or you have any particular concerns about any of the information you have provided or should provide, before or during the period of insurance, then you must advise the insurer via the administrator.

If the information **you** have given the **insurer** in relation to this insurance proves to be inaccurate or incomplete, then the **insurer** may:

- amend the terms of this policy, which may be applied as if they were already in place prior to any claim; or
- reduce the amount the insurer pays on a claim in the proportion the premium paid bears to the premium the insurer would have charged you had the information not been inaccurate or incomplete; or
- treat this **policy** as if it never existed, which
 means no claims will be paid and the premium
 paid under it will be returned to **you**. This will
 only be done if this insurance would not have
 been provided if the information given had not
 been inaccurate or incomplete.

If the **insurer** establishes that **you** deliberately or recklessly provided false or misleading information in relation to the insurance provided under this **policy**, the **insurer** will treat this insurance as if it never existed, which means no claims will be paid and the **insurer** will not return the premium. If this happens the **insurer** will advise **you** in writing at **your** address shown in the **schedule**.

Change in Risk Information

If:

- the information you have given the insurer in relation to the insurance provided under this policy changes; or
- there is any significant change in or variance of the risk(s);

before or during the **period of insurance** then the **insurer** needs to know as it may result in:

- the insurer applying different terms; and/or
- a claim not being paid (in whole or in part); and/or
- the policy no longer being suitable to meet your needs.

To enable the **insurer** to assess any such changes or variations in information and/or risks **you** must tell them as soon as is reasonably practicable of any such changes or variations. This can be done by advising the **insurer** via **your** FlyCovered account at www.flycovered.com where **you** will require **your** account password, **your** postcode and **your** email address to log into **your** account, by telephone on 0345 519 4678 or by email to info@flycovered.com.

When notified of any change to information **you** have provided to the **insurer** the **insurer** will inform **you** by email containing a revised **schedule** and/or **certificate of insurance**, via the **administrator**, of the **insurer**'s acceptance to the change. In addition, the **insurer** may require an adjustment to the premium and/or the **insurer** may amend the terms of this **policy**. However, should the change not be acceptable to the **insurer**, they may cancel this **policy** in accordance with the cancellation provisions below.

Please note that any change in circumstances may be subject to a charge levied by the **administrator**. Any charges levied by the **administrator** will be in accordance with the terms and conditions agreed between **you** and them at the time **you** purchased this **policy**.

Cancellation of this Policy

1 Cancellation by You

You are entitled to cancel this **policy** at any time by notifying the **administrator** by telephone 0345 519 4678, by email to <u>info@flycovered.com</u> or in writing to 3XD Limited, PO Box 672, Longridge, Preston, Lancashire, PR3 8AD.

2 The Insurer's Right to Cancel

The **insurer** may also cancel this **policy** by notifying **you** via the **administrator** if:

- (a) you fail to pay premium instalments by the due dates (see Premium Payment Clause in the schedule); or
- (b) you provide any information that proves to be inaccurate or incomplete (see Disclosure and Accuracy of Information Notice in this policy); or
- (c) there is a change or variation in the risk which means:
 - (i) the insurer can no longer provide the insurance cover under this policy and will cancel the policy by giving you 30 days' written notice via the administrator. The cancellation will take effect 30 days after the day you are notified of the cancellation and the insurer shall return the premium paid for the unused period of insurance, or
 - (ii) the extent of the change or variation makes the risk unacceptable to the insurer and the insurer cannot continue to insure you for any further period, the insurer will cancel the policy by giving you immediate notice via the administrator. The cancellation will take effect on the day you are notified of the cancellation and the insurer shall return the premium paid for the unused period of insurance.

In accordance with the Change in Risk Information condition under this Notices



- **section** the **insurer** may not pay any claim where that claim arises from or relates to a change or variation in risk; or.
- (d) you make a claim under this policy through concealment, misstatement or by recklessly or deliberately providing false information (see Fraudulent Claims, General Condition 9), then the insurer will cancel this policy with immediate effect from the date the fraud was committed, and will notify you of the cancellation in writing via the administrator.

In the event of cancellation by **you** or the **insurer** any return of premium due to **you** will be calculated at a proportionate daily rate depending on the number of remaining **policy days** in respect of the unexpired **period of insurance**.

Your attention is also drawn to the following cancellation and termination conditions:

- (a) Optional Coverage Extension 1, Strikes, Malicious Acts and Hi-jack Coverage applicable to Sections 1 and 2 of this **policy**.
- (b) Paragraph 4 (b) of Section 3 of this **policy** Review and Cancellation applicable to Coverage 4 - war and related perils.
- (c) Coverage 4 war and related perils shall also terminate automatically in certain circumstances as detailed in paragraph 4 (a) in Section 3 of this policy.

There will be no return of premium where a claim has been paid or is payable under this **policy**.

Any refund of premium from the **insurer** in respect of any of the above 'Cancellation of this Policy' provisions may be subject to a charge levied by the **administrator**. Any charge levied by the **administrator** will be in accordance with the terms and conditions agreed between **you** and them at the time you purchased this **policy**.

Agreement to Insure

The insurance provided under this **policy** has been arranged through: 3XD Limited

3XD Limited is authorised and regulated by the Financial Conduct Authority (FCA), with the Financial Services number of 469379. Registered in England with the number of 5729788.

3XD Limited has arranged the insurance provided under this **policy** in accordance with the authorisation granted to it under a contract of delegated authority by the **insurer**, with the unique market reference number (UMRN) for the delegated authority shown in the **schedule**.

This **policy** is an insurance contract between **you** and the **insurer**.

Provided the premium (including the applicable Insurance Premium Tax) has been paid by **you** in accordance with the terms of this **policy**, the **insurer**

shall provide the insurance in accordance with the terms of this **policy**.

Only **you** and the **insurer** can enforce the terms of this **policy**. The Contracts (Rights of Third Parties) Act 1999 will not grant any rights under this **policy** in favour of or enforceable by any third party.

The Insurer's Regulatory Status

The **insurer** is authorised by the Prudential Regulation Authority (PRA) and regulated by the PRA and Financial Conduct Authority (FCA), with a Financial Services Register number of 204909

The above can be checked and further details obtained from:

www.bankofengland.co.uk for the PRA, and

https://register.fca.org.uk for the FCA

Regulation (EC) No 785/2004 of the European Parliament

This **policy** provides the necessary coverage required in accordance with Regulation (EC) No 785/2004 of the European Parliament and of the Council of 21 April 2004. The **insurer** will not be liable in any way if **you** fail to purchase insurance cover for the required limits of liability. For clarification, please contact the **administrator**

Definitions

activities covered

Business and/or **commercial** activities including **continuation flying** as shown in the **schedule**.

administrator

3XD Limited PO Box 672 Longridge Preston Lancashire PR3 8AD

telephone: 0345 519 4678 fax: 0345 838 8826 email: info@flycovered.com

annual aggregate

The total amount the **insurer** will pay as claims under this **policy** during the **period of insurance**. If the **period of insurance** exceeds one (1) year, the annual aggregate will be increased proportionately by the ratio that the excess period bears to the **period of insurance**. The same method will be conversely applied for any **period of insurance** less than a year.

bodily injury

Physical injury including death resulting from such injury but excluding nervous shock or psychological injury unless accompanied by and directly caused by such physical injury to the same individual.



business

Your use of the **UAS** in the normal course of **your** work and/or work duties excluding **commercial** activities.

certificate of insurance

The evidence in writing issued by the **administrator**, and sent by email to **you**, confirming the existence of **flight** risk cover. It includes but is not limited to **your** details and the **activities covered**.

commencement of the operation of fitting it to

From the moment the property ceases to be in contact with the ground or the trolley/stand on which it is located when the process of fitting it to the **UAS** is commenced.

commercial

Your use of the **UAS** for the benefit of third parties, in exchange for remuneration, as identified in the information supplied to the **insurer** when applying for this insurance.

computer virus

Programming code or series of instructions introduced without **your** permission or knowledge that are designed to achieve an unexpected, unauthorised, undesirable effect on or operation of a **system** or **ground control station**, transmitted via networks, extranets, internets or electronic mail or attachments thereto.

confiscation

Confiscation, nationalisation, seizure, restraint, detention, appropriation, requisition for title or use by or under the order of any Government (whether civil military or de facto) or public or local authority.

continuation flying

Use of the **UAS** for the purpose of the **UAS operator** maintaining their skill and proficiency of operation of the **UAS** for the **activities covered**, which includes participating in or on a training course for such purpose.

deductible

The amount that is to be paid by **you** and is deducted from each claim or each **occurrence** as shown in the **schedule**. If a claim is less than the deductible amount then **you** will bear all of the claim.

In the event of an **occurrence** involving more than one deductible under Section 3 of this **policy**, then if beneficial to **you**, only one deductible shall apply being the highest deductible applicable to the **occurrence**.

detachable payload(s)

The removable equipment shown in the **schedule** that is used for photography/filming, thermal scanning or other types of survey. Such equipment is additional to the **UAS** and counted outside of the weight of the **UAS** itself.

endorsement(s)

Any special terms and conditions added to this policy.

flight(s)

Occurs from the time the **UAS** is switched on, attempts to take off, whilst in the air, and until the **UAS** completes its landing and is powered down.

force majeure

Unusual and unforeseeable circumstances beyond **your** control, the consequences of which could not have been avoided.

ground

Whist the **UAS** is not in **flight**.

ground control station

An interface which can be used to control/monitor single/multiple UAS flights during flight. The interface may also provide effective control of both **detachable payloads** / **non-detachable payloads**, potentially allowing data collated whilst in **flight** to be monitored.

hi-jack

Any unlawful seizure or wrongful exercise of control of the **UAS** which shall include:

- (a) any attempt at such seizure or control;
- (b) where such seizure or control is caused by hacking, spoofing or the transmission of a computer virus.

insured/you/your

The party named in the schedule.

insured value

The market values of the **UAS** and **detachable payload** as determined by the **insurer** at the date of the loss or damage giving rise to a claim, taking into account all material aspects including age, wear and tear, and service history. However, Insured Values shown in the **schedule** represent the estimated market values supplied by **you** to the **insurer** at the inception of this **policy**. The **insurer** will never pay more than these amounts.

insurer

Tokio Marine Kiln Aviation at Lloyd's, Syndicate 510, being part of Tokio Marine Kiln Syndicates Ltd.

invasion of privacy

Data collected from the **UAS** whilst in **flight** and subsequently made available to third parties without the consent of the party to whom the data relates, including any breach of confidentiality, infringement, or violation of any right to privacy, or of any statutes, laws and regulations associated with the confidentiality, access, control, and use of personally identifiable, non-public information.

malicious acts

Any malicious act including vandalism or act of sabotage.

noise liability

Claims for **bodily injury** and/or **property damage** arising from the noise of the **UAS** whilst in **flight**.



non-detachable payload(s)

Any equipment used for photography/filming, thermal scanning or other types of survey, which forms an integral part of the **UAS** and is not intended to be removed from the **UAS**.

occurrence(s)

An accident or a continued or repeated exposure to conditions occurring during the **period of insurance** which is neither expected nor intended from **your** standpoint. All liability arising out of such exposure to substantially the same general conditions shall be deemed to arise out of one occurrence.

overhaul cost

The costs of labour and materials which are or would be incurred in the overhaul or replacement (as necessary) at the end of the **overhaul life** of the damaged or similar **unit**.

overhaul life

The amount of use, or operational and/or calendar time which, according to the manufacturer of the **UAS** and evidenced to **you**, determines when overhaul or replacement of a **unit** is required.

period of insurance

The length of time for which this **policy** is in force, from the start date until the expiry date, as shown in the **schedule** and for which **you** have agreed to pay a premium.

policy

This document, the **schedule** and any **endorsements** attached or attaching to this document and/or the **schedule**.

policy days

All the days that make up the **period of insurance**.

property damage

Physical loss of or damage to or destruction of tangible property only.

section(s)

Part(s) of the **policy** that detail(s) the insurance cover provided.

schedule

The document setting out information provided to the **insurer** that shows the insurance coverage and the premium paid and includes the **schedule of UAS**. The **administrator** will send **you** the **schedule** by email when **you** purchase this **policy**.

A revised **schedule** will only be issued when there are variations to the terms and conditions of this **policy**.

schedule of UAS

The **UAS** covered by this **policy** as shown in the **schedule**.

strikes

Strikes, riots, civil commotions or labour disturbances.

sub-limit(s)

A financial limitation in this **policy** on the amount of coverage available to cover a specific type of loss. A

sub-limit is part of, rather than in addition to, the limit that would otherwise apply to that loss.

system

Computers, other computing and electronic equipment linked to a computer, hardware, or electronic data processing equipment owned or leased by **you**, not inclusive of the **ground control station**.

terrorism

Any act of one or more persons, whether or not agents of a sovereign power, for political or terrorist purposes and whether the loss or damage resulting therefrom is accidental or intentional.

tethered aerostats

A balloon, deriving its lift from the buoyancy of surrounding air, and connected to the ground at all times by a cable.

total loss

Physical damage to the **UAS** where in the reasonable opinion of the **insurer**:

- (a) the **UAS** is damaged to such an extent that it cannot economically be repaired; or
- (b) the cost of repairing the **UAS** is estimated to exceed the **insured value**; or
- (c) the **UAS** cannot be located 14 days after:
 - (i) the commencement of **flight** and arising from the **activities covered**; or
 - (ii) the date on which the theft was reported to the insurer.

transit

The carrying of the **UAS** and/or **UAS** spares from one location to another whilst packed in accordance with the relevant manufacturers' guidelines or the **UAS** is in a securely locked and padded UAS flight case and the **UAS** spares are in a securely locked and padded UAS spare parts case.

UAS

An aircraft owned by **you** or utilised under **your** care, custody, possession or control which is operated remotely without any on-board pilot, for which **you** are legally responsible, as shown in the **schedule of UAS**. **UAS** includes any **non-detachable payload** and/or **detachable payload** where applicable and/or **tethered aerostats** but excludes kites.

UAS operator

The person who at all times directly manipulates the flight controls of the **UAS** and exercises direct authority over the initiation, continuation, diversion or termination of the **UAS flight**, excluding observers employed by **you**.

UAS spares

All equipment owned by **you** destined to be fitted to or form part of the **UAS** and ancillary equipment including the **ground control station** exclusively associated with the **activities covered**.



UAS spares does not include **detachable payloads**, for which cover applies in accordance with Section 1 of this **policy**.

unit

A part or an assembly of parts (including any subassemblies) of the **UAS** which has been assigned an **overhaul life** as a part or an assembly.

vicariously liable

The liability of one person for the acts or omissions of another.

war

War, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, martial law, military or usurped power or attempts at usurpation of power.

Section 1 Physical loss of or damage to UAS

Coverage

The **insurer** will pay **you** for physical loss of or damage to the **UAS**, inclusive of theft, occurring during the **period of insurance** and arising from the **activities covered**, whilst in **flight**, on the **ground** or in **transit** up to the **insured value**, less any applicable **deductible**.

Exclusions applicable to this section

This **section** does not apply to:

- 1 loss or damage caused by:
 - (a) wear and tear or deterioration;
 - b) defect, malfunction, breakdown or failure howsoever caused in any unit of the UAS and the consequences thereof within that unit. However, physical loss of or damage to the UAS consequent upon such defect, malfunction, breakdown or failure is covered.
- 2 loss of or damage to an engine unit caused by the ingestion of stones, grit, dust, sand, ice or any corrosive or abrasive material or any other substance which has a progressive or cumulative engine damage effect. Such loss or damage shall be regarded as wear and tear or deterioration and shall be excluded. However, ingestion causing sudden loss or damage to the UAS which is attributable to a single identifiable incident is covered.
- 3 loss or damage caused by:
 - (a) rot, fungus, mould, vermin, infestation, rust, oxidation, warping or shrinkage;
 - (b) dryness or humidity, or exposure to light or extreme temperatures, unless this results from high winds of destructive nature, rainstorm, hailstorm or snowstorm or fire;
 - (c) seepage, pollution or contamination.
- 4 depreciation in value of the **UAS**.

- 5 theft or attempted theft of the **UAS**:
 - (a) by you or with your knowledge or consent; or
 - (b) by others. However, theft by others involving violent or forcible entry to or exit from a building, shipping container, gated compound secured with a closed shackle padlock, or locked boot, trailer, roof box or locked compartment of a motor vehicle, is covered under this **section** provided all security measures on the motor vehicle, trailer or roof box are in force at the time of the theft or attempted theft and the **UAS** is kept out of sight at all times
- 6 loss or damage occurring whilst the **UAS** is being used for any illegal activity or whilst at air shows or participating in air racing events/meets or for any activity other than the **activities covered**.
- 7 loss or damage occurring whilst the UAS, when in transit or not in use, is not packed in accordance with manufacturer guidelines or in a securely locked and padded UAS flight case.
- 8 loss or damage occurring whilst the **UAS** is landing on or taking off or attempting to do so from a place which does not comply with the recommendations laid down by the manufacturer of the **UAS**, unless due to **force majeure**
- 9 claims arising from your failure to take all reasonable care/measures to protect the UAS at all times and to maintain/operate it in good and proper condition in accordance with the manufacturer's guidelines.
- 10 loss or damage caused by maintenance, repair, renovation, restoration, modification or any similar process except where the **UAS** is being cleaned, repaired, inspected, worked on or maintained by a third party for whose acts or omissions **you** are **vicariously liable**.
- 11 scratching / fogging / misting of lenses and /or mechanical derangement of detachable payload and non-detachable payload unless the UAS suffers damage at the same time, arising from the activities covered.
- 12 loss or damage caused by:
 - (a) war, terrorism or confiscation;
 - (b) strikes, malicious acts or hi-jack;

which would include whilst the **UAS** is outside of **your** control by reason of any of the above perils. However, Exclusion (b) above shall not apply where Optional Coverage Extension 1, Strikes, Malicious Acts and Hi-jack Coverage is shown as being 'Included' for **UAS** in Item 11 of the **schedule**.

Conditions applicable to this section

1 Dismantling, Transport and Repairs If the **UAS** is damaged:



- (a) no dismantling or repairs shall be commenced without the consent of the **insurer** except whatever is necessary in the interests of safety, or to prevent further damage, or to comply with orders issued by the appropriate authority;
- (b) the insurer will pay only for repairs and transport of labour and materials by the most economical method unless the insurer agrees otherwise with you.

2 Partial Loss

If the **insurer** settles a claim other than on the basis of a **total loss** they will pay the cost of repairing the **UAS** less:

- (a) any applicable deductible and/or
 - (b) an amount for wear and tear of any unit. This will be calculated as the proportion of the overhaul cost of any unit repaired or replaced as the used time bears to the overhaul life of the unit.

3 Total Loss

If the **insurer** settles a claim on the basis of a **total loss** they will pay the **insured value** of the **UAS** less any applicable **deductible**.

4 Salvage

If the **insurer** settles a claim on the basis of a **total loss**, the respective **UAS** will no longer be insured under this **policy**, and the **insurer** may take the **UAS** together with all documents of record, registration and title as salvage.

5 Right of Ownership

Unless the **insurer** agrees in writing to take the **UAS** as salvage the **UAS** shall at all times remain **your** property and **you** shall have no right of abandonment to the **insurer**.

6 Records

You shall maintain all log books and other records which shall include the number of hours of **continuation flying** in connection with the **UAS** and produce them to the **insurer** or their agents on request.

7 Detachable Payloads

The coverage afforded by this **section** in respect of **detachable payloads** applies whether attached to the **UAS** or not for purposes of the **activities covered**.

Section 2 Physical loss of or damage to UAS Spares

Coverage

The **insurer** will pay **you** for physical loss of or damage to **UAS spares**, inclusive of theft, occurring during the **period of insurance**, being **your** property or the property of others for which **you** are

responsible, whilst such property is in **your** care, possession, custody or control on the ground, or whilst in **transit** by any conveyance, up to the limit as shown in the **schedule**, less any applicable **deductible**.

Exclusions applicable to this section

This **section** does not apply to:

- 1 loss of or damage to UAS spares occurring at any time after the commencement of the operation of fitting it to or placing it on board the UAS to which it is destined.
- 2 loss of or damage to **detachable payloads**.
- 3 loss of or damage to an engine occurring during the running or testing thereof.
- 4 loss or damage caused by mechanical or electrical derangement.
- 5 loss or damage caused by wear, tear or deterioration.
- 6 loss or damage caused by:
 - (a) rot, fungus, mould, vermin, infestation, rust, oxidation, warping or shrinkage;
 - (b) dryness or humidity, or exposure to light or extreme temperatures, unless this results from high winds of destructive nature, rainstorm, hailstorm or snowstorm or fire;
 - (c) seepage, pollution or contamination.
- 7 depreciation in value of the **UAS spares**.
- 8 theft or attempted theft of the **UAS spares**:
 - (a) by you or with your knowledge or consent; or
 - (b) by others. However, theft by others involving violent or forcible entry to or exit from a building, shipping container, gated compound secured with a closed shackle padlock, or locked boot, trailer, roof box or locked compartment of a motor vehicle, is covered under this **section** provided all security measures on the motor vehicle, trailer or roof box are in force at the time of the theft or attempted theft and **UAS spares** are kept out of sight at all times.
- 9 loss or damage caused by maintenance, repair, renovation, restoration, modification or any similar process except where the **UAS spares** are being cleaned, repaired, inspected, worked on or maintained by a third party for whose acts or omissions **you** are **vicariously liable**.
- 10 claims arising from your failure to take all reasonable care/measures to protect the UAS spares at all times.
- 11 unexplained loss or disappearance or inventory shortage of **UAS spares**.



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- 12 loss or damage occurring whilst the UAS spares, when in transit or storage, are not packed in accordance with manufacturer guidelines or a securely locked and padded UAS spare parts storage case.
- 13 loss or damage caused by:
 - (a) war, terrorism or confiscation;
 - (b) strikes, malicious acts or hi-jack

which would include whilst the **UAS spares** are outside of your control by reason of any of the above perils. However, exclusion (b) above shall not apply where Optional Coverage Extension 1, Strikes, Malicious Acts and Hi-jack Coverage is shown as being 'Included' for **UAS spares** in Item 11 of the **schedule**.

Conditions applicable to this section

1 Spares records

You shall keep a proper record of all items of UAS spares from time to time insured under this section and of the value of each item.

2 Rights of Ownership

Unless the insurer elects to take the UAS spares as salvage the **UAS spares** shall at all times remain your property and you shall have no right of abandonment to the insurer.

3 Salvage

All salvages, recoveries and payments recovered or received subsequent to a loss settlement under this **section** shall be applied as if recovered or received prior to that settlement and all necessary adjustments shall be made by the parties thereto.

Section 3 **Legal liability to Third Parties**

Coverage

The **insurer** will pay to or on behalf of **you** all sums for which you shall become legally liable to pay, and shall pay, as compensatory damages for:

- bodily injury and/or property damage to third parties:
- 2 invasion of privacy;
- 3 noise liability;

caused by an **occurrence** arising out of the use of the UAS during and as part of the activities covered subject to the applicable limits or **sub-limits** as shown in the **schedule**, less any applicable **deductible**.

This **section** includes a claim for compensatory damages by a third party against any of your subcontractors, outsourcers, employees or volunteer workers when they are acting on your behalf and for whom you are vicariously liable.

4 war and related perils;

Coverage 1 of this **section** includes claims arising from war, strikes, malicious acts, terrorism, confiscation and hi-jack which would also include whilst the **UAS** is outside **your** control by reason of any of these perils.

(a) Automatic Termination

Coverage 4 shall terminate automatically in the following circumstances:

- upon the outbreak of war (whether there be a declaration of war or not) between any 2 or more of the following States, namely, France, the People's Republic of China, the Russian Federation, the United Kingdom, the United States of America;
- in respect of war, upon the hostile detonation of any weapon of war employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter wheresoever or whensoever such detonation may occur and whether or not the UAS may be involved; or
- (iii) the **UAS** is requisitioned for either title or use upon such requisition;

provided that if the **UAS** is in the air when (a) (i), (ii) or (iii) occurs, then Coverage 4 (unless otherwise cancelled, terminated or suspended) shall continue in respect of such **UAS** until completion of its first landing thereafter.

(b) Review and Cancellation

- (i) The **insurer** may give notice to review premium and/or geographical limits - such notice to become effective on the expiry of 7 days from 23:59 hours local standard time at your address on the day on which notice is given.
- (ii) Following a hostile detonation as shown in (a) (ii) above, the **insurer** may give notice of cancellation in respect of one or more parts of the coverage provided for strikes, malicious acts, terrorism, confiscation and hi-jack, such notice to become effective on the expiry of 48 hours from 23:59 hours local standard time at your address on the day on which notice is given.
- (iii)Coverage 4 may be cancelled by either the insurer or you giving notice to become effective on the expiry of 7 days from 23:59 hours local standard time at your address on the day on which such notice is given.

(c) Notices

All notices in respect of Coverage 4 shall be in writing via the administrator.

The limit of the **insurer's** liability for Coverages 2, 3 and 4 shall be the applicable **sub-limit** as shown in the schedule each occurrence and in the annual aggregate. This sub-limit is part of, and not in addition to, the applicable section limit for Coverage 1 above.



Exclusions applicable to this section

This **section** does not apply to:

- 1 property damage to property owned, rented, leased or occupied by, or whilst in the care, custody or control of, or whilst being handled, serviced or maintained by you or any of your employees.
- 2 the UAS whilst being used for any illegal activity or for any activity other than activities covered.
- 3 bodily injury or property damage occurring whilst the UAS is landing on or taking off or attempting to do so from a place which does not comply with the recommendations laid down by the manufacturer of the UAS, unless such noncompliance is due to force majeure.
- 4 liability assumed by **you** by agreement under any contract unless such liability would have attached to **you** in the absence of such agreement.
- 5 any claims caused by:
 - (a) pollution or contamination;
 - (b) electrical and electromagnetic interference.
- 6 bodily injury or property damage caused by any mechanically propelled vehicle which you may cause or permit any other person to use on the road in such a manner as to render them responsible for insurance under any domestic or international law appertaining to road traffic, or where no such law exists, whilst such vehicle is on any public highway.
- 7 liability arising out of any air meet, air race, or air show, nor any stand used for the accommodation of spectators in connection therewith, unless agreed otherwise by the **insurer**.
- 8 bodily injury or property damage arising out of construction of, demolition of or alterations to buildings, runways, or installations by you or your contractors or sub-contractors (other than normal maintenance operations) unless agreed otherwise by the insurer.
- 9 bodily injury or property damage arising out of any goods or products manufactured, constructed, altered, repaired, serviced, treated, sold, supplied, or distributed by you or your employees after such goods or products have ceased to be in the possession or under your control.
- 10 bodily injury to or property damage sustained by any person, who at the time of sustaining such injury or damage is engaged in your service or acting on your behalf, or liability for which you or your insurer may be held liable under any workers compensation, unemployment compensation or disability benefits law or any similar law.
- 11 the cost of making good any faulty workmanship for which **you**, **your** employees, contractors or subcontractors may be liable (but this limitation shall not exclude resulting damage arising out of such faulty workmanship).

- 12 liability arising out of the operation of an airfield control tower unless agreed otherwise by the **insurer**.
- 13 claims arising from **your** failure to take all reasonable care/measures to protect the **UAS** at all times and to maintain/operate it in good and proper condition in accordance with the manufacturer's guidelines.
- 14 any claims caused by:
 - (a) the actual, alleged or threatened presence of asbestos in any form, or any material or product containing, or alleged to contain, asbestos; or
- (b) any obligation, request, demand, order, or statutory or regulatory requirement that **you** or others test for, monitor, clean up, remove, contain, treat, neutralise, protect against or in any other way respond to the actual, alleged or threatened presence of asbestos or any material or product containing, or alleged to contain, asbestos.

Notwithstanding any other provisions of this **section**, the **insurer** will have no duty to investigate, defend or pay defence costs in respect of any claim excluded in whole or in part under paragraphs (a) or (b) of this exclusion.

15. any claims caused by war, strikes, malicious acts, terrorism, confiscation and hi-jack in respect of Coverages 2 and 3.

Conditions applicable to this Section

1 Limitation of Liability

If the **insured** comprises of more than one party under this **section**, whether by **endorsement** or otherwise, the total liability of the **insurer** in respect of any or all insureds shall not exceed the applicable limit as shown in the **schedule**.

2 Records

You shall maintain all log books and other records which shall include the number of hours of **continuation flying** in connection with the **UAS** and produce them to the **insurer** or their agents on request.

General Exclusions

The following exclusions apply to this **policy** in addition to specific exclusions contained in each individual **section**:

This **policy** does not apply to:

- 1 (a) any sort of nuclear material, nuclear reaction, nuclear radiation or radioactive contamination;
 - (b) any products or services which include, involve or relate in any way to anything in (a) above, or the storage, handling or disposal of anything in (a) above; or



- (c) all operations carried out on any site or premises on which anything in (a) or (b) above is located.
- 2 any hostile detonation of any weapon of war employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter.
- 3 any failure by any equipment (including any hardware or software) to correctly recognise any given date or to process any data or to operate properly due to any failure to correctly recognise any given date.
- 4 any indirect or consequential loss which results from the **occurrence**, incident or circumstance which caused **you** to claim under this **policy** and which includes any loss of use, income or contract, interruption to **your** business or expense incurred. However, in respect of Section 1 this exclusion shall not apply where Extension 2, Alternative Hire Costs and/or Extension 4, Cyber Extension Loss of Digital Assets is/are shown as being 'Included' in Item 11 of the **schedule**.
- loss of or damage to the **UAS** or **UAS** spares or bodily injury or property damage to third parties or any flight which occurs over or within the following territories, unless as a result of force majeure or where the insurer has agreed otherwise prior to the commencement of any such flight:

Algeria

Burundi

Cameroon

Central African Republic

Democratic Republic of Congo

Ethiopia

Kenya

Mali

Mauritania

Nigeria

Somalia

The Republic of Sudan

South Sudan

Colombia

Peru

Afghanistan

North Korea

Pakistan

Georgia

Ukraine

Russia

Iran

Iraq

Lebanon

Libya

Egypt

Syria

Yemen

United States of America and protectorates

any claims where the number of **UAS** in the air at any one time exceeds the maximum number shown in the **schedule**.

General Conditions

The following conditions apply to this **policy** in addition to specific conditions contained in each individual **section**.

1 Two or more UAS

When 2 or more **UAS** are insured, the terms of this **policy**, including the limits as shown in the **schedule**, shall apply separately to each **UAS**, unless otherwise shown.

2 Maximum Flight Time

No single **UAS** will exceed 500 hours' flying time during any one 12 months period.

If the **period of insurance** is greater than 12 months, the maximum of 500 hours will be increased proportionately in the ratio that the period in excess of the **period of insurance** bears to the **period of insurance**. The same method will be conversely applied for any **period of insurance** less than twelve (12) months.

3 Assignment

Your rights under this **policy** may not be assigned without the **insurer's** prior written agreement, such agreement not to be unreasonably withheld.

4 Other Insurance

- (a) The coverage provided by Sections 1 and 2 of this **policy** shall be proportional with any other valid and collectible insurance available to **you**.
- (b) The coverage afforded by Section 3 of this policy shall be excess insurance over any other valid and collectible insurance available to you.

5 Subrogation

The **insurer** will be entitled whether before or after paying **your** claim to conduct in **your** name the defence or settlement of any claim or to take action to seek recovery or secure indemnity from any third party in respect of any claim covered by this **policy** and will have full discretion in the conduct of any such proceedings.



You shall at all times provide all information and assistance as the **insurer** or any person authorised by the **insurer** may reasonably require.

6 Premium

The premium and premium payment clause for this **policy** is as shown in the **schedule**.

7 Claims Notification

You must give notice as soon as reasonably practicable of any claim, **occurrence**, incident or circumstance likely to give rise to a claim under this **policy** to the **insurer** via Leading Edge Assist whose contact details are:

Leading Edge Assist Ibex House Baker Street Weybridge Surrey KT13 8A

Telephone: 24 hour: **0333 370 8105** email: hugh.thacker@leadingedgeassist.com email: cameron.hogg@leadingedgeassist.com

In all cases you shall:

- provide full particulars in writing of such claim or occurrence, incident or circumstance likely to give rise to a claim, using the Tokio Marine Kiln UAS Claims Incident Form and immediately forward any letters or documents relating thereto comprising of all log books and other records in connection with the **UAS** and/or **UAS spares** and also, where required by the insurer, proof of a Permission for Commercial Operators (PFCO) (or similar national equivalent) and/or certification or confirmation of completion of a training course with a Civil Aviation Authority (CAA) approved National Qualified Entity (NQE) (or similar national equivalent) or 10 hours or more of UAS flying experience;
- (ii) give notice of any impending prosecution;
- (iii) render such further information and assistance as the **insurer** may reasonably require;
- (iv) not act in any way to the detriment or prejudice of the interests of the insurer; and
- (v) not make any admission of liability or payment or offer or promise of payment without the written consent of the insurer.

In the event of theft of the **UAS** which is likely to give rise to a claim under this **policy**, **you** must also report details to the police as soon as is reasonably practicable and provide a copy of the official police report/crime number to the **insurer** at the time of claim. If the **UAS** is found undamaged before the **insurer** has paid any claim in relation to that theft, then the **insurer** will pay the cost of returning it to **you** by the most economic means.

8 Payment of Costs

The **insurer** will pay any legal costs and expenses incurred with their written consent in defending any action which may be brought against **you** in respect of any claim for compensatory damages. In no event shall the **insurer** be liable for or pay damages and/or legal costs and expenses (separately or combined) in excess of the total limit of liability shown in the **schedule**.

However, should any amount agreed or awarded in respect of such claim exceed the total limit shown in the **schedule**, the liability of the **insurer** in respect of legal costs and expenses shall be limited (within the total limit) to such proportion of the said legal costs and expenses as the total limit bears to the amount paid as damages.

The **insurer** shall not be obliged to pay any legal costs and expenses incurred after the total limit of liability shown in the **schedule** has been exhausted and shall be entitled to return the control of any legal proceedings (without any further liability of any sort) to **you**, which **you** will accept without delay.

9 Fraudulent Claims

- (a) If the insurer establishes that you have made a fraudulent claim under this policy, the insurer:
 - (i) is not liable to pay the claim; and
 - (ii) may recover from you any sums paid by the insurer to you in respect of the claim; and
 - (iii)may by notice to you treat the policy as having been terminated with effect from the time of the fraudulent act, in writing to you at your address shown in the schedule via the administrator.
- (b) If the **insurer** exercises its right under clause(a) (iii) above:
 - (i) the **insurer** shall not be liable to **you** in respect of a relevant event occurring after the time of the fraudulent act; and
 - (ii) the **insurer** need not return any of the premiums paid.

Optional Coverage Extensions applicable to this Policy

The following coverage extensions:

- (a) form part of this **policy** where shown as 'Included' alongside the applicable Extension in Item 11 of the **schedule**, up to the Limit less any applicable **deductible**, both as shown in Item 11 of the **schedule**.
- (b) are subject to all **policy** terms, conditions, limitations and exclusions and payment of an



Additional Premium including Insurance Premium Tax as shown in Item 11 of the **schedule**.

Extension 1 Strikes, Malicious Acts and Hi-jack Coverage

This Extension 1 attaches to Sections 1 and 2 of this **policy** (Physical loss of or damage to UAS and Physical loss of or damage to UAS Spares).

This **policy** is extended to cover claims caused by the following:

- 1 strikes;
- 2 malicious acts; and
- 3 hi-jack.

Provided always that the insurance provided by this Extension 1 may be cancelled by the **insurer** giving notice effective on the expiry of 7 days from midnight local standard time at **your** address on the day on which notice is issued.

Extension 2 Alternative Hire Costs

This Extension 2 attaches to Section 1 of this **policy** (Physical loss of or damage to UAS).

The **insurer** will pay any reasonable costs and expenses that **you** incur in hiring an alternative **UAS** in order for **you** to be able to satisfy any previously agreed contracts in connection with the **activities covered** following physical damage to the **UAS** that is covered under Section 1 of this **policy**.

This Extension 2 commences on the date that the physical damage occurred and will continue, whilst the **UAS** that is covered under Section 1 of this **policy** is being repaired or replaced.

Extension 3 UAS Operators Indemnity

This Extension 3 attaches to Section 3 of this **policy** (Legal Liability to Third Parties).

This Extension 3 shall cover, as if they were **you**, any **UAS operator** authorised by **you** under the terms of Section 3 in respect of liability arising out of the operation of the **UAS**, but not so as to increase the liability of the **insurer** beyond the amount which would otherwise have been payable under this Extension 3 had the liability been incurred by **you**.

Provided always that:

- 1 at the time of any occurrence giving rise to a claim under this Extension 3 the said UAS operator:
 - (a) shall as though they were you, observe, fulfil and be subject to the terms, conditions and exclusions contained in this policy, and
 - (b) is not entitled to indemnity under any other insurance.

There shall be no indemnity under this Extension 3 in respect of claims made against the UAS operator by you and/or with respect to the UAS.

Extension 4 Liability to UAS Operators

This Extension 4 attaches to Section 3 of this **policy** (Legal Liability to Third Parties).

Coverage shall extend to include **your** liability in respect of the **UAS operator**, except liability required to be insured under the terms of any employers' liability or workers compensation legislation or any similar legislation.

Extension 5 Cyber Extension – Loss of Digital Assets

This Extension 5 attaches to Section 1 of this **policy** (Physical loss of or damage to UAS).

The **insurer** will reimburse **you** for **digital asset loss** as a direct result of damage, alteration, corruption, distortion, theft, misuse, or destruction of **your digital assets** directly caused by a **computer virus**, whether through **malicious acts** or non-**malicious acts**.

This Extension 5 does not apply to:

- 1 restoring, updating, or replacing digital assets to a level beyond that which existed prior to when any damage, alteration, corruption, distortion, theft, misuse, or destruction occurred;
- 2 contractual penalties or pre-agreed or consequential damages or loss of goodwill, loss of business, loss of anticipated profits or savings and all other pure economic loss, or any consequential loss;
- 3 any liability to third parties for whatever reason, including legal costs and expenses of any type;
- 4 fines or penalties imposed by law; or
- 5 economic or market value of **digital assets**.

The following additional definitions apply to this Extension:

digital assets

Those images or data captured by use of the **UAS**. **Digital assets** do not include any other images or data either owned by or in **your** care, custody or control.

digital asset loss

The reasonable and necessary expenses and costs incurred by **you** to replace, recreate or restore **digital assets** to the same state and with the same content as immediately before damage, alteration, corruption, distortion, theft, misuse, or destruction occurred.



Warranties applicable to this Policy

You warrant that you will satisfy all of the following before the **insurer** can be liable or for any applicable coverage to apply.

- (a) Cover shall be suspended until the breach of warranty is remedied and section 11 of the Insurance Act 2015 shall not apply, so that there need be no causal link between the breach and the loss, damage or liability, in respect of the following (a) 1-4:
 - 1 where the activities covered are commercial including continuation flying:
 - you must be in possession of a valid Permission for Commercial Operation (PFCO) (or similar national equivalent); and
 - all UAS operators, as a minimum requirement, must have successfully completed a training course with a Civil Aviation Authority (CAA) approved National Qualified Entity (NQE) (or similar national equivalent).
 - 2 where the activities covered are business including continuation flying:
 - all UAS operators, as a minimum requirement, must have successfully completed a training course with a Civil Aviation Authority (CAA) approved National Qualified Entity (NQE) (or similar national equivalent) or have a minimum of 10 hours UAS flying experience.
 - 3 the UAS operator when taking part in a flight assessment examination with a Civil Aviation Authority (CAA) approved National Qualified Entity (NQE) (or similar national equivalent) is under the supervision of the examiner(s) concerned at all times.
 - 4 all **flights** to be conducted in accordance with UAS national and/or local regulations. In respect of **flights** within the United Kingdom where the **UAS** exceeds 20 kg, this includes the regulatory requirement for **you** to possess a valid Civil Aviation Authority (CAA) exemption/permission to fly prior to any **flight**.

If there are no national and/or local regulations in place at the time of **flight** then such **flight** must be conducted in accordance with the following:

- at a height not exceeding 400 feet above ground level;
- at a distance not beyond the direct line of sight of the UAS operator or a maximum range of 500 metres from the position of the UAS operator at the time of operating the UAS;

- not within fifty (50) metres of any third party person, vessel, vehicle or structure, except during the take-off or landing, where the UAS must not fly within thirty (30) metres of any third party person, vessel, vehicle or structure;
- · daytime flying only.
- (b) Cover shall be suspended until the breach of warranty is remedied and section 11 of the Insurance Act 2015 shall apply, in respect of the following (b) 5-7:
 - 5 each **UAS** will not exceed 30 kg.
 - 6 any UAS with inbuilt 'Return to Home' function will have it set to 'on' at all times except where the UAS is over water when it is set to return to a suitable fixed location on land or vessel.
 - 7 the UAS is airworthy at the commencement of each flight.

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